

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi

AAA Contact Phone: 707-442-3763

AAA Contact Email: servicesdire@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 554

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	27
75-84:	25
85+:	9
Client Declined to Provide Information:	0
Total:	85

CLIENT GENDER

Male:	30
Female:	55
Total:	85

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	35
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	44
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	2
Caucasian:	70
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	11
Total:	85

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Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 1

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Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

Provider Contact Name: Marvin Samuels

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Provider Contact Email: msamuels@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	2	1	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	8	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	1	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	20	4	0
H2. Advance Health Care Directives (AHCD):	6	4	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 85

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	9	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 193

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/13/2010		SNAP: Supplemental Nutrition Assistance Program for elders and people living with disabilities	seniors	40	2
01/29/2010		Your right to a fair hearing	seniors	40	2
02/08/2010		What LSNC offers information re: substantive "interest" items	seniors	50	2
02/08/2010		SSI does not count property you can't sell	seniors	40	2
02/15/2010		SSI: Treatment of \$ as income one month, a resource another: An example from the SSA Program Operations Manual (POMS)	Seniors	40	2
02/16/2010		Speedier SSI/SSDI; CalWorks/TANF; Medi-Cal; Blue Cross; and more	seniors	40	2

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02/22/2010	Social Security excluded income, MH case, how to locate us, how to access us	seniors	40	2
02/22/2010	Information re SSI income; Mhome Park; Supportive Services; Maalox; Banks & Social Security; Drugs; Ear candles - Del Norte/Humboldt	seniors	40	2
03/02/2010	CMSP	Seniors	102	2
03/05/2010	How seniors can be served (issues)	seniors	75	2
03/15/2010	How to reach us and CLE CMSP, Medi-Cal and other	Seniors	90	2
03/15/2010	re: nursing homes	seniors	80	2
03/17/2010	Law day services	Seniors	5	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 212

Total Units of Service for Quarter (Unit=1 Hour): 1053

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	75
75-84:	48
85+:	10
Client Declined to Provide Information:	0
Total:	171

CLIENT GENDER

Male:	110
Female:	61
Total:	171

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	0
Lives Alone:	80
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	2
Rural:	95
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	0
Caucasian:	139
African American:	2
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	18
Total:	171

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Quarter: 3

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	25	14	2	0
A2. Contracts/Warranties:	14	15	0	0
A3. Other Consumer/Finance:	14	10	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	30	14	3	0
C2. Conservatorship:	0	8	1	0
C3. Other Family:	8	5	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	6	5	0	0
D3. Other Health/Community Based Care:	5	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	25	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	8	1	0
E3. Other Housing:	17	10	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	3	0
G3. Other Individual Rights:	9	7	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	45	27	8	0
H2. Advance Health Care Directives (AHCD):	28	6	15	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	8	0	0

TOTAL CASES OPENED IN QUARTER: 270

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
170	41	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 624

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/4/10	Shasta Lake City	Explanation of services	Seniors	32	1
1/12/10	Alturas Senior Center	Explanation of services	Seniors	37	1
1/13/10	Westwood Senior Center	Explanation of services	Seniors	15	1
1/26/10	Anderson Frontier Center	Explanation of services	Seniors	35	1
2/9/10	Alturas	Explanation of services	Seniors	28	1
2/10/10	Tulelake	Explanation of services	Seniors	9	1
3/2/10	Happy Camp	Explanation of services	Seniors	11	1
3/3/10	Ft. Jones/Greenview	Explanation of services	Seniors	8	1
3/15/10	Bieber	Explanation of services	Seniors	6	1
3/15/10	Alturas	Explanation of services	Seniors	37	1

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3/22/10	Anderson Frontier Center	Explanation of services	Seniors	37	1
3/26/10	Redding SSNP	Explanation of services	Seniors	53	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: (530) 345-9491

Provider Contact Email: eodonnell@LSNC.net or b

Total Unduplicated Client Count for Quarter: 169

Total Cases Closed in Quarter: 151

Total Units of Service for Quarter (Unit=1 Hour): 1402

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	74
75-84:	47
85+:	13
Client Declined to Provide Information:	0
Total:	169

CLIENT GENDER

Male:	96
Female:	73
Total:	169

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	169
Homebound:	93
Lives Alone:	0
Institutionalized:	98
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	109
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	90
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	14
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CLIENT RACE

Two or More Races:	0
Caucasian:	148
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	0
Total:	169

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: (530) 345-9491

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	15	4	3
A2. Contracts/Warranties:	9	4	2	0
A3. Other Consumer/Finance:	24	1	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	7	1	7	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	14	5	5	1
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	6	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	4	7	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	9	9	2
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	8	2	2	2
F2. Supplemental Security Income (SSI):	9	9	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	2

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Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell or Barbara Se

Provider Contact Phone: (530) 345-9491

Provider Contact Email: eodonnell@LSNC.net or b

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	15	3	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	7	4	5	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 169

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	55	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1391

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/19/10	All Counties	IHSS Issues	Seniors/Provers	0	4
2/5/10	Tehama	Resources	Providers	2	0.5
3/24/10	Tehama	ESCC Mtg	Providers	0	3.5
3/25/10	All Counties	Foster Grandparent Issues	Seniors/Providers	75	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/11/10	Plumas	MDT Mtg	Providers	0	2.5

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AAA Contact Email: meneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

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Provider Contact Phone: (530) 345-9491

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1/27/10	Tehama	Conservatorship Info	Providers	0	0.5
2/3/10	Plumas	Elder Abuse	Seniors/Providers	15	1
3/25/10	Glenn	Elder Abuse	Seniors/Providers	10	1
2/26/10	Tehama	Medi-Cal, Medicare, Part D	Seniors/Providers	11	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@snc.net

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 186

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	17
75-84:	6
85+:	3
Client Declined to Provide Information:	0
Total:	47

CLIENT GENDER

Male:	19
Female:	28
Total:	47

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	27
Homebound:	1
Lives Alone:	18
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	6
Rural:	10
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	18
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CLIENT RACE

Two or More Races:	0
Caucasian:	28
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	0
Total:	47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@snc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	22	9	8	0
A2. Contracts/Warranties:	1	0	2	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	15	9	7	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	1	1
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	7	3	2	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	3	1	0	1

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Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	2	2	0
H2. Advance Health Care Directives (AHCD):	3	2	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 77

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	27	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 179

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/17/2010	Woodland	Presentation to staff at Victim/Witness Services	Abuse/vulnerable seniors served by Victim/Witness	7	1
2/20/2010	Woodland	Consumer Rights pamphlets to seniors at community event	Seniors with consumer debt	100	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/9/2010	Woodland	Food Stamp Workshop	Low income seniors	15	2
3/10/2010	Winters	Debt Defense Workshop	Low income seniors	50	2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: **Jane Stan**

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: **Alysa Meyer**

Provider Contact Phone: **530-662-1065**

Provider Contact Email: **ameyer@snc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba & Sutter

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: 530-742-8289

Provider Contact Email: yslegal@syix.com

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 383

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	23
75-84:	11
85+:	5
Client Declined to Provide Information:	0
Total:	48

CLIENT GENDER

Male:	23
Female:	25
Total:	48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	21
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	46
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	48

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba & Sutter

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: 530-742-8289

Provider Contact Email: yslegal@syix.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	0	1	0
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	0	4	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba & Sutter

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: 530-742-8289

Provider Contact Email: yslegal@syix.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	0	0	0
H2. Advance Health Care Directives (AHCD):	9	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 56

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	7	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 383

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/21/10	Peach Tree Country Club	YSLC	seniors	4	2.5
1/27/10	YC Senior Center	Earth Quake Preparedness	seniors	25	3.5
1/27/10	Yuba County Government Center	Moblie Home Residency Law	seniors	14	12
2/11/10	CRLA	Tenants Rights	seniors	3	2.25
2/23/10	YC Senior Center	Credit Card Laws	seniors	30	1.5
3/15/10	Buttes Christian Manor	YSLC	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter: 479

Total Units of Service for Quarter (Unit=1 Hour): 2687

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	120
65-74:	158
75-84:	84
85+:	24
Client Declined to Provide Information:	0
Total:	386

CLIENT GENDER

Male:	137
Female:	249
Total:	386

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	208
Homebound:	1
Lives Alone:	202
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	26
Rural:	8
Greatest Economic Need (Minority):	112
Greatest Economic Need (Non-Minority):	142
Greatest Economic Need (Minority Status Unknown):	15

CLIENT ETHNICITY

Hispanic/Latino:	39
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CLIENT RACE

Two or More Races:	9
Caucasian:	229
African American:	72
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	19
Total:	386

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	28	2	0
A2. Contracts/Warranties:	17	9	2	1
A3. Other Consumer/Finance:	17	13	6	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	5	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	31	21	4	1
C2. Conservatorship:	2	1	0	0
C3. Other Family:	5	1	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	42	28	11	2
D2. Medicare:	38	23	13	1
D3. Other Health/Community Based Care:	31	18	10	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	84	58	15	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	56	33	5	5
E3. Other Housing:	9	6	2	1
INCOME MAINTENANCE				
F1. Social Security:	11	8	5	0
F2. Supplemental Security Income (SSI):	12	7	1	0
F3. Pensions/Retiree Benefits:	6	5	2	3
F4. Other Income Maintenance:	35	14	16	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	5	2	0
G3. Other Individual Rights:	23	17	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	29	4	1
H2. Advance Health Care Directives (AHCD):	11	10	1	0
H3. Financial Powers of Attorney:	11	9	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 525

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
349	110	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2367

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/21/2010	DHA Office	Foster Grandparent & SNAP Presentation	Seniors, Foster grandparents and low income	92	9
2/16/2010	Cordova Senior Center	Individual in-person appointments at Cordova Center	Seniors	2	4
2/26/2010 & 3/2/2010	Sacramento Convention Center	Opportunity to meet w/lenders or HUD approved housing counselors to discuss options to avoid foreclosure	Seniors, homeowners	10	14
3/2/2010 & 3/12/2010	Cordova Senior Center	Individual in-person appointments at Cordova Center	Seniors	3	6
3/12/2010	Sierra Health Foundation	Elder Law Overview, Pension, Grandparent rights, Foreclosures	Volunteer advocates	43	40

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 73

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/26/2010	Asian Community Center Park City	Cuts to Public Benefits	Seniors	2	4
1/28/2010	Hart Senior Center	Cuts to Public Benefits	Seniors	5	5
2/25/2010	Hart Senior Center	SNAP Presentation	Seniors	15	6
3/5/2010	Talk at Folsom Public Library	SLH overview	Seniors	25	4
3/17/2010	George Sims Community Center	SLH information table	Seniors, & Care givers	50	4
3/25/2010	Hart Senior Center	Reverse Mortgages	Seniors	6	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 163

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 766

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	61
75-84:	38
85+:	20
Client Declined to Provide Information:	0
Total:	163

CLIENT GENDER

Male:	50
Female:	113
Total:	163

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	15
Lives Alone:	100
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	1
Rural:	116
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	58
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	159
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	163

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	25	25	0	0
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	9	12	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	4	3	0	0
C3. Other Family:	1	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	27	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	14	0	0
E3. Other Housing:	4	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	6	0	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	35	0	0
H2. Advance Health Care Directives (AHCD):	10	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	1

TOTAL CASES OPENED IN QUARTER: 163

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
161	0	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 703

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/11/2010	Nevada City Office	LSNC Services	Nevada County Senior Providers	18	4
1/05/2010	Rocklin PD	Elder Abuse training equipment and training	Victims of Elder Abuse	20	3
1/05/2010	Auburn Office	Conservatorship	Potential Conservator	1	1
1/07/2010	Auburn Office	Predatory lending	APS	1	2
1/11/2010	Auburn Office	Landlord Tenant	Senior	1	2
1/26/2010	N/A	Public Service Announcements to Print Media and Agencies	Seniors in Nevada Placer and Sierra Counties	1000	1
1/26/2010	Auburn Office	Prep documents for credit packet	Seniors in Nevada Placer & Sierra Counties	200	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: JStan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

1/27/10	Auburn Office	Prep documents for credit packet	Seniors in Nevada, Placer & Sierra Counties	200	1
1/27/10	Nevada City Office	Planning & Development of Community Ed Outreach Plan	Nevada & Sierra County Seniors	100	2
1/28/10	Auburn Office	Long Term Health Care Rights	Caregiver	1	2
2/02/2010	Rocklin PD	Updates on civil and criminal cases in Placer County	CAMET	12	3
02/02/10	Grass Valley Salvation Army	Homeless Prevention and Rapid Rehousing Program	Nevada County Low Income tenants at risk of losing housing	10	5
02/2010	Auburn Office	Public Service Announcements to Print Media and Agencies	Seniors in Nevada Placer and Sierra Counties	1000	1
02/22/10	Auburn Office	Family Caregivers	Isolated Senior	1	1
02/2010	Pending	Senior Rights in Low Income Housing	Low income seniors	0	3
03/10	Auburn & Nevada City Office	Senior Rights	Seniors	4	1
03/02/10	Auburn Office	PSAs to Media Print	Placer County Seniors	500	2
03/02/10	Auburn Office	Housing Rights	APS & Victim Services	4	2
03/04/10	PSAs to Print media/agencies	Nevada County Seniors	Nevada County Seniors	500	1
03/11/10	Auburn Senior Center	Growing Old in New Era	Placer Providers	50	1
3/12/10	Auburn Office	Updates on AHCD/Polst	Senior Providers	20	4
3/15/10	Nevada County Senior Center	Current Scams (Census scams and ID theft)	Seniors	50	2
3/16/10	Auburn Office	Public Service Announcements to Print Media and Agencies	Sierra County Seniors	500	1
03/2010	Pending	Senior Rights in Low Income Housing	Low income seniors	150	7
03/21/10	Truckee Family Resource Center	Housing Rights	Nevada County and Placer County Low Income Tenants	0	5
3/25/10	Loyalton Sierra Center	Distribute ID Theft brochures and article on fake census takers	Sierra County Seniors	25	1
3/25/10	North San Juan Sierra Center	Distribute ID Theft brochures and article on fake census takers	Nevada County Seniors	25	1
3/29/10	Loyalton Senior Center	Outreach Planning	Rural Seniors	15	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 61

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbbaldwin@legalaidsmarin.org

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 527

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	49
65-74:	39
75-84:	16
85+:	4
Client Declined to Provide Information:	0
Total:	108

CLIENT GENDER

Male:	39
Female:	69
Total:	108

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	6
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	6
Caucasian:	83
African American:	5
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	108

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbaldwin@legalaidsmarin.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	32	32	4	6
A2. Contracts/Warranties:	2	3	1	2
A3. Other Consumer/Finance:	8	4	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	6	3	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	3	0	3
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	24	19	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	7	0	0
E3. Other Housing:	0	3	3	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbalwin@legalaidsmarin.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	5	3	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	10	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	9	3	0

TOTAL CASES OPENED IN QUARTER: 99

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	42	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 527

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/21/10	Deer Park Villa	SAIF - Central Marin SIRS	older adults	85	3
1/22/10	Maria B. Freitas	Pro Bono Panel on Simple Wills	older adults	9	3
2/25/10	Aegis San Rafael	SAIF	older adults	8	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): City and County of San Francisco

Provider Contact Name: Charlene Cervantes, Development

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 542

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	17
65-74:	26
75-84:	20
85+:	4
Client Declined to Provide Information:	14
Total:	81

CLIENT GENDER

Male:	44
Female:	37
Total:	81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	71
Rural:	0
Greatest Economic Need (Minority):	61
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	18

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	66
Filipino:	6
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	81

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): City and County of San Francisco

Provider Contact Name: Charlene Cervantes, Developmen

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	12	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): City and County of San Francisco

Provider Contact Name: Charlene Cervantes, Development

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlenec@asianlawcauc

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	51	25	2	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	4	0	0

TOTAL CASES OPENED IN QUARTER: 81

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	2	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 533

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/2/2010	City College San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3
2/6/2010	City College San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3
3/6/2010	City College San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6787

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 44

Total Units of Service for Quarter (Unit=1 Hour): 543

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	24
75-84:	16
85+:	21
Client Declined to Provide Information:	28
Total:	97

CLIENT GENDER

Male:	39
Female:	58
Total:	97

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	0
Lives Alone:	70
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	74
Rural:	0
Greatest Economic Need (Minority):	84
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	11

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	10
Filipino:	33
Japanese:	27
Korean:	3
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	11
Total:	97

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6787

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	2	0	1	1
C3. Other Family:	3	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	5	1	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6787

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	46	7	2	2
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	3	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	2	4	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	3	4	0

TOTAL CASES OPENED IN QUARTER: 97

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	14	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 560

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/9/10	JCCCNC	Oshotgotsu Festival	Japanese	200	4
1/1//10	CCSF, HHS-OOA	Naturalization	CBOs	30	2
1/23/10	Tenderloin	Tet's Festival	Vietnamese	400	6
1/27/10	City Hall	Department on the Status of Women	Women	50	3
1/28/10	Oakland	Indonesians Delegates	Delegates	10	2
2/3/10	CCSF, HHS-OOA	DAAS	General	50	2
2/18/10	SOMA	Citizen's Advisory Cte	Residents	20	4
3/30/10	APILO	API Elder Abuse Task Force	Elder Abuse	20	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6787

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Asian Pacific Islander Legal Outr

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/8/10	VEC Clinic	Elder & Immigration	Filipino Seniors	12	3
1/22/10	VEC Clinic	Elder & Immigration	Filipino Seniors	10	3
1/25/10	Hasting Clinic	Immigration	API	4	4
2/5/10	VEC Clinic	Elder & Immigration	Filipino Seniors	7	3
2/19/10	VEC Clinic	Elder & Immigration	Filipino Seniors	9	3
2/22/10	Hasting Clinic	Immigration	API	10	4
3/5/10	VEC Clinic	Elder & Immigration	Filipino Seniors	10	3
3/19/10	VEC Clinic	Elder & Immigration	Filipino Seniors	8	3
3/29/10	Hasting Clinic	Immigration	API	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: maria.guillen@sfgov.org

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 959

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	11
65-74:	13
75-84:	26
85+:	7
Client Declined to Provide Information:	0
Total:	57

CLIENT GENDER

Male:	17
Female:	40
Total:	57

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	0
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	50
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	57
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CLIENT RACE

Two or More Races:	0
Caucasian:	6
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	0
Total:	57

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: maria.guillen@sfgov.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	6	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	4	0	0	1
F3. Pensions/Retiree Benefits:	2	0	0	1
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: maria.guillen@sfgov.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	23	22	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 55

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	1	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1725

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Jan. 6, 2010	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	3
Jan. 7, 2010	IHSS Consortium 1453 Mission St.	In-Home Support Services Task Force Mtg.	Elder Community & Services Providers	40	2
Jan. 13, 2010	Bayanihan Center 1010 Mission St.	Health Care Action Team Mtg.	Elder Community	20	2
Jan. 19, 2010	Department of Aging 1650 Mission St., 5th	Naturalization Group	Elder Community & Services Providers	25	2
Jan. 20, 2010	Justin Herman Plaza San Francisco	House Keys not Handcuffs March & Rally	Elder Community & Services Providers	200	4
Jan. 26, 2010	Woman's Building San Francisco	Tenants Together Workshop re: Evictions	Services Providers	60	3.5
Jan. 29, 2010	Superior Court	March & Rally for Affordable Housing	Elder Community & Services Providers	100	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: maria.guillen@sfgov.org

Feb. 3, 201	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	3
Feb. 4, 201	IHSS Consortium 1453 Mission St.	In-Home Support Services Task Force Meeting.	Elder Community & Services Providers	40	2
Feb. 4, 201	City Hall, Rules Committee,	Renters Economic Relief Package Info. Meeting	Elder Community & Services Providers	30	1.5
Feb. 10, 20	Bayanihan Center 1010 Mission St.	Health Care Action Team Meeting.	Elder Community & Services Providers	25	2
Feb 17, 201	965 Mission St., Ste 700, SF, CA	Senior Housing Action Committee	Elder Community & Services Providers	20	2.5
Feb. 23, 20	APILO Offices	Senior Law Bulletin	DAA LS Providers	5	2.5
Feb. 18, 20	United Way	Housing Workshop	Services Providers	20	4.5
Feb. 25, 20	Senior Center 225 30th St., SF, CA	DAC-Latino Partnership Meeting.	Elder Community & Services Providers	10	2.5
March 3, 20	Hyatt Regency Hotel San Francisco	AOA Conference	Elder Community & Services Providers	200	8
March 4, 20	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5
March 10, 2	City Hall, Rm. 416 San Francisco	DAAS Commission Mtg.	Elder Community & Services Providers	45	3
March 10, 2	Bayanihan Center 1010 Mission St.	Health Care Action Team Mtg.	Elder Community & Services Providers	25	2
March 11, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5
March 17, 2	965 Mission St., Ste 700, SF, CA	Senior Housing Action Committee	Elder Community & Services Providers	20	3
March 18, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5
March 25, 2	Mission YMCA San Francisco	Senior Survival School	Elder Community & Services Providers	25	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Jan. 4, 2010	ON LOK-30th	Senior Clinic, 30th Street Senior Center	Elders, Latino(a)	1	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: maria.guillen@sfgov.org

Jan. 13, 201	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5	2
Feb. 10, 20	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	7	2
Feb. 17, 20	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	4	2
February 24	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5	2
March 10, 2	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	6	2
March 17, 2	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	6	2
March 24, 2	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	5	2
March 31, 2	LRCL	La Raza Centro Legal Senior Law Clinic	Elders, Latino(a)	4	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): City and County of San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 2057

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	60
65-74:	86
75-84:	50
85+:	18
Client Declined to Provide Information:	0
Total:	214

CLIENT GENDER

Male:	89
Female:	125
Total:	214

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	92
Homebound:	5
Lives Alone:	110
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	66
Rural:	0
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	69
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	25
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CLIENT RACE

Two or More Races:	0
Caucasian:	112
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	28
Filipino:	9
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	214

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): City and County of San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	19	12	0	2
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	9	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	4	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	73	33	1	17
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	37	19	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	18	18	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): City and County of San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	8	0	1
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	7	0	3
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	6	4	0	0

TOTAL CASES OPENED IN QUARTER: 214

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
126	1	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2057

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/18/10	Mission YMCA	Planning for incapacity	Seniors	25	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Barbara McNair

AAA Contact Phone: 925-602-4173

AAA Contact Email: bmcnair@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3712

Provider Contact Email: laine_lawrence@yahoo.co

Total Unduplicated Client Count for Quarter: 203

Total Cases Closed in Quarter: 183

Total Units of Service for Quarter (Unit=1 Hour): 1645

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	81
75-84:	54
85+:	26
Client Declined to Provide Information:	5
Total:	203

CLIENT GENDER

Male:	75
Female:	128
Total:	203

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	12
Lives Alone:	100
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	15
Caucasian:	111
African American:	53
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	9
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	203

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Barbara McNair

AAA Contact Phone: 925-602-4173

AAA Contact Email: bmcnair@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

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Provider Contact Name: Laine Lawrence

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Provider Contact Email: laine_lawrence@yahoo.co

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	6	0	0
A2. Contracts/Warranties:	11	8	0	0
A3. Other Consumer/Finance:	19	18	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	7	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	3	0
E3. Other Housing:	20	15	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	6	1	1
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	2	1	1	0
F4. Other Income Maintenance:	1	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Barbara McNair

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AAA Contact Email: bmcnair@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3712

Provider Contact Email: laine_lawrence@yahoo.co

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	1	5
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	53	47	1	0
H2. Advance Health Care Directives (AHCD):	2	5	0	0
H3. Financial Powers of Attorney:	16	17	0	0
H4. Other Miscellaneous:	11	17	0	0

TOTAL CASES OPENED IN QUARTER: 205

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
166	10	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1645

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/3/10	Richmond	Commission on Aging Event	Seniors	100	4
3/12/10	Walnut Creek	Consumer Workshop	Seniors	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/1/10	Concord	Senior Self-Help Clinic	Senior Providers	15	5
3/8/10	El Sobrante	Program and Estate Planning	Seniors	25	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: **Barbara McNair**

AAA Contact Phone: **925-602-4173**

AAA Contact Email: **bmcnair@ehsd.cccounty.us**

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa County

Provider Contact Name: **Laine Lawrence**

Provider Contact Phone: **510-374-3712**

Provider Contact Email: **laine_lawrence@yahoo.co**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 160

Total Units of Service for Quarter (Unit=1 Hour): 1702

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	73
75-84:	32
85+:	8
Client Declined to Provide Information:	0
Total:	146

CLIENT GENDER

Male:	61
Female:	85
Total:	146

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	64
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	15
Rural:	7
Greatest Economic Need (Minority):	75
Greatest Economic Need (Non-Minority):	36
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	43
Caucasian:	59
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	16
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	146

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	26	21	15	1
A2. Contracts/Warranties:	1	0	4	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	7	4	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	24	12	1	6
D2. Medicare:	0	0	0	1
D3. Other Health/Community Based Care:	1	1	2	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	49	32	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	5	2	0
E3. Other Housing:	3	8	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	9	4	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh

AAA Contact Phone: (650) 573-2480

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Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	6	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	7	1	1

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
105	43	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1353

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/3/10	East Palo Alto, Senior Advisory Comm.	Elder Abuse Services	E.P.A. Seniors	6	3
2/18/10	North Peninsula Neighborhood Svcs. Ctr., SSF	Public Benefits Presentation to Immigrants	Eligible clients	18	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/19/10	Mercy Housing, Pacifica	Medi-Cal SOC Training to Staff at Mercy Housing	Service providers	15	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig M. McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

3/15/10	Safe Harbor Shelter, SSF	Health Coverage Programs and Medi-Cal Debt Training	Seniors, CRA	33	3
2/25/10	San Mateo Medical Center	Medi-Cal SOC Training to SMMC Billing Dept.	Service providers	12	2
3/19/10	Senior Center, SSF	SSF Senior Health Fair	Seniors	200	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: (510) 375-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.org

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 2587

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	16
65-74:	55
75-84:	29
85+:	12
Client Declined to Provide Information:	3
Total:	115

CLIENT GENDER

Male:	38
Female:	77
Total:	115

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	6
Lives Alone:	31
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	27
Rural:	1
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	6

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	0
Caucasian:	37
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	20
Filipino:	6
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	7
Total:	115

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: (510) 375-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	2	7	0
A2. Contracts/Warranties:	0	0	1	0
A3. Other Consumer/Finance:	6	3	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	15	0	6	4
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	5	10	3
D2. Medicare:	14	9	11	4
D3. Other Health/Community Based Care:	1	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	3	3	2
F2. Supplemental Security Income (SSI):	14	14	6	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: (510) 375-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	2	0	2
G2. Elder Abuse/Neglect/Exploitation:	31	7	14	9
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	3	0	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	4	1	2	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 121

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	67	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2343

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/30/10	Oakland	Health Fair	Seniors and Senior Service Providers	50	8.5
3/25/10	Albany Senior Center, Albany	Senior Fair	Seniors	200	7
3/27/10	San Leandro	Health Fair	Seniors and Caregivers	75	22

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/14/10	San Leandro	Advance Health Care Directive Workshop	Seniors	16	6.25
1/21/10	Oakland	Welcome to Medicare	Seniors	12	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: (510) 375-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.org

1/22/10	Valdez Plaza, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	11	13.5
1/22/10	Hayward	Medicare Part D	Seniors	12	7
1/27/10	San Leandro	Creating a Secure Future: Planning for Incapacity	Seniors	15	6
1/28/10	Oakland	Medicare Part D	Seniors	5	4.75
2/3/10	Oakland	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	6	7.75
2/8/10	Oakland	Advance Health Care Directive Workshop	Seniors	20	5.5
2/9/10	Alameda	Welcome to Medicare	Seniors	20	5.5
2/10/10	Hayward	Creating a Secure Future: Planning for Incapacity	Seniors	25	8
2/23/10	Alameda	The ABC's of Long Term Care	Seniors	13	8.5
2/26/10	Dohonyuen, Oakland	Welcome to Medicare	Seniors	17	6
3/1/10	CA State University of the East Bay, Hayward	LAS/HICAP	Senior Service Providers	14	8
3/3/10	Oakland	Medicare Part D	Seniors	8	4.75
3/4/10	Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	40	5.5
3/5/10	Fremont	Buyer Beware	Seniors	100	9
3/9/10	Alameda	Buyer Beware	Seniors	10	7.5
3/9/10	City of Oakland Linkages	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	16	7.5
3/10/10	Eden Issei Terrace, Hayward	Consumer Fraud Alert	Seniors	25	5.5
3/11/10	Allen Temple Arms, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	20	5.25
3/17/10	Pleasanton	Welcome to Medicare	Seniors	10	10
3/17/10	Sequoia Manor, Fremont	LAS/HICAP	Seniors	18	7
3/18/10	Rosewood Terrace, Union City	LAS/HICAP	Seniors	5	7
3/18/10	Union City Senior Center, Union City	Consumer Fraud Alert	Seniors	100	7
3/19/10	Hayward Senior Apartments, Hayward	Low Income Assistance: Medicare and Medi-Cal	Seniors	10	6.25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: (510) 375-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.org

3/22/10	Sacramento Senior Homes, Berkeley	The ABC's of Long Term Care	Seniors	5	5
3/23/10	Mastick Senior Center, Alameda	Keeping Elders Safe: An Overview of Elder Abuse	Seniors	8	8.5
3/25/10	Wisteria Place, Union City	LAS/HICAP	Seniors	10	7
3/29/10	Wittenberg Manor, Hayward	Show Me the Money: Public Benefits for Seniors	Seniors	20	7
3/30/10	Senior Center Without Walls, Oakland	LAS/HICAP	Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 207

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor

Provider Contact Phone: (408) 280-2410

Provider Contact Email: annettek@lawfoundation.

Total Unduplicated Client Count for Quarter: 7

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 607

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 4
65-74: 0
75-84: 1
85+: 2
Client Declined to Provide Information: 0
Total: 7

CLIENT GENDER

Male: 2
Female: 5
Total: 7

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 2
Homebound: 0
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 2
Rural: 0
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 2
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0
Caucasian: 4
African American: 0
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 1
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor

Provider Contact Phone: (408) 280-2410

Provider Contact Email: annettek@lawfoundation.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	2	3
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara County

Provider Contact Name: Annette D. Kirkham, Senior Attor Provider Contact Phone: (408) 280-2410

Provider Contact Email: annettek@lawfoundation.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 7

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2	2	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 607

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 305

Total Cases Closed in Quarter: 301

Total Units of Service for Quarter (Unit=1 Hour): 1994

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	113
75-84:	92
85+:	44
Client Declined to Provide Information:	1
Total:	305

CLIENT GENDER

Male:	109
Female:	196
Total:	305

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	92
Homebound:	7
Lives Alone:	65
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	31
Limited English:	48
Rural:	1
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	48
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CLIENT RACE

Two or More Races:	6
Caucasian:	212
African American:	12
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	2
Chinese:	21
Filipino:	7
Japanese:	9
Korean:	0
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	4
Total:	305

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	15	0	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	9	9	0	0
EMPLOYMENT				
B1. Discrimination:	2	0	0	0
B2. Other Employment:	4	7	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	3	0	0
C2. Conservatorship:	4	8	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	4	0	1
D2. Medicare:	5	3	1	0
D3. Other Health/Community Based Care:	15	11	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	13	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	10	0	0
E3. Other Housing:	11	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	14	11	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	28	10	3	2
G3. Other Individual Rights:	3	4	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	87	81	7	0
H2. Advance Health Care Directives (AHCD):	23	10	16	0
H3. Financial Powers of Attorney:	13	20	4	0
H4. Other Miscellaneous:	17	16	0	0

TOTAL CASES OPENED IN QUARTER: 305

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
260	37	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1731

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/6/10	The Health Trust in San Jose	Presentation on Elder Abuse and SALA's Services	Health Trust staff and other service providers	15	2.5
2/23/10	Mountain View Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	75	1
3/12/10	Cooley Godward & Kronish law firm in Palo Alto	Pro Bono Training on Handling Elder Abuse Restraining Orders for SALA	Prospective pro bono attorney volunteers	25	10.5
3/23/10	John XXIII Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	55	1.5
3/25/10	Eastside Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior center	68	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/16/10	Jeanne D'Arc Manor Senior Housing in San Jose	Legal Planning for the Future and Information About SALA's Services	Senior Residents at Jeanne D'Arc	35	7.5
3/18/10	Plaza de las Flores Senior Housing in Sunnyvale	Legal Planning for the Future and Information About SALA's Services	Senior Residents at Plaza de las Flores	30	2.5
1/2010- 3/2010	SALA's Office	Prepare Elder Abuse Restraining Order Manual for Pro Bono Attorneys	Pro Bono Attorneys for SALA	0	116.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 127

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 189

Total Units of Service for Quarter (Unit=1 Hour): 409

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	97
75-84:	83
85+:	34
Client Declined to Provide Information:	58
Total:	298

CLIENT GENDER

Male:	146
Female:	152
Total:	298

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	0
Lives Alone:	14
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	97
Rural:	0
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	185
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CLIENT RACE

Two or More Races:	3
Caucasian:	85
African American:	11
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	2
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	178
Total:	298

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	0	5	0
A2. Contracts/Warranties:	11	0	3	0
A3. Other Consumer/Finance:	11	0	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	0	3	0
C3. Other Family:	5	0	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	3	0
D2. Medicare:	8	0	2	0
D3. Other Health/Community Based Care:	9	0	7	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	0	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	0	6	0
E3. Other Housing:	11	0	7	0
INCOME MAINTENANCE				
F1. Social Security:	14	0	9	0
F2. Supplemental Security Income (SSI):	6	0	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	0	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	4	0
G3. Other Individual Rights:	14	0	9	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	61	0	30	0
H2. Advance Health Care Directives (AHCD):	16	0	5	0
H3. Financial Powers of Attorney:	18	0	8	0
H4. Other Miscellaneous:	95	0	62	0

TOTAL CASES OPENED IN QUARTER: 335

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	189	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 564

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/13/2010	Webinar	POLSTs	Paralegals and staff	100	1
01/27/10	Webinar	Conservatorships in CA	Paralegals and staff	100	1
03/12/2010	Sacramento	CA Legal Senior Hotline Elder Law Overview	Attorneys and paralegals	100	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccostockton.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 52

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	9
75-84:	9
85+:	4
Client Declined to Provide Information:	0
Total:	31

CLIENT GENDER

Male:	8
Female:	23
Total:	31

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	3
Lives Alone:	14
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	31
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	29
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	4	3	1	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccostockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	2	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 19

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	9	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 52

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/24/10	Groveland	Presentation	Rotary	25	1.5
2/24/10	Groveland	Presentation	Soroptimist	20	1.5
3/1/10	St. Patrick's	Presentation	Church	15	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400 x 19*

AAA Contact Email: *pattyt@seniorcouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz and San Benito*

Provider Contact Name: *Terrence Lee Hancock*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *terryhancock@seniorlegal*

Total Unduplicated Client Count for Quarter: 179

Total Cases Closed in Quarter: 198

Total Units of Service for Quarter (Unit=1 Hour): 1439

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	53
75-84:	51
85+:	20
Client Declined to Provide Information:	0
Total:	179

CLIENT GENDER

Male:	64
Female:	115
Total:	179

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	125
Homebound:	6
Lives Alone:	94
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	34
Rural:	66
Greatest Economic Need (Minority):	50
Greatest Economic Need (Non-Minority):	101
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	45
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CLIENT RACE

Two or More Races:	0
Caucasian:	170
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	179

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 x 19

AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito

Provider Contact Name: Terrence Lee Hancock

Provider Contact Phone: 831-426-8824

Provider Contact Email: terryhancock@seniorlegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	25	9	23	0
A2. Contracts/Warranties:	11	5	5	3
A3. Other Consumer/Finance:	10	4	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	0	1	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	2	0	0	1
C3. Other Family:	0	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	21	15	18	1
D2. Medicare:	6	1	1	2
D3. Other Health/Community Based Care:	2	1	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	34	11	16	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	5	3	2
E3. Other Housing:	3	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	1	3	1
F2. Supplemental Security Income (SSI):	11	5	1	1
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	0	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 x 19

AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito

Provider Contact Name: Terrence Lee Hancock

Provider Contact Phone: 831-426-8824

Provider Contact Email: terryhancock@seniorlegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	14	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	12	0
G3. Other Individual Rights:	0	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	6	0	0
H2. Advance Health Care Directives (AHCD):	8	6	0	0
H3. Financial Powers of Attorney:	8	0	0	0
H4. Other Miscellaneous:	0	0	0	2

TOTAL CASES OPENED IN QUARTER: 179

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
80	101	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1439

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: 559 453-6494

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Chris Schneider, Executive Direc

Provider Contact Phone: 559-570-1214

Provider Contact Email: chris@centralcallegal.org

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 36

Total Units of Service for Quarter (Unit=1 Hour): 291

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	36
75-84:	20
85+:	4
Client Declined to Provide Information:	1
Total:	106

CLIENT GENDER

Male:	40
Female:	66
Total:	106

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	0
Lives Alone:	55
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	92
Rural:	36
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	59
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	42
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CLIENT RACE

Two or More Races:	0
Caucasian:	43
African American:	14
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	4
Total:	106

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: 559 453-6494

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Chris Schneider, Executive Direc

Provider Contact Phone: 559-570-1214

Provider Contact Email: chris@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	15	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	23	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	0	0
E3. Other Housing:	4	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: 559 453-6494

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Chris Schneider, Executive Direc

Provider Contact Phone: 559-570-1214

Provider Contact Email: chris@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	1	0	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	5	0	0	0
H4. Other Miscellaneous:	6	1	0	0

TOTAL CASES OPENED IN QUARTER: 106

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 291

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/06/2010	Fresno	Elder Abuse Prevention Round Table	Providers	35	3
2/3/2010	Fresno	Elder Abuse Prevention Round Table	Providers	35	3
3/3/2010	Fresno	Elder Abuse Prevention Round Table	Providers	35	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild

AAA Contact Phone: 559-737-4660 x2362

AAA Contact Email: dlwild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc

County(ies): Kings County

Provider Contact Name: Michelle Ewert or Michael Brooks

Provider Contact Phone: (559) 733-8770

Provider Contact Email: mbrooks@centralcallegal

Total Unduplicated Client Count for Quarter: 22

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 86

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	1
65-74:	7
75-84:	10
85+:	3
Client Declined to Provide Information:	1
Total:	22

CLIENT GENDER

Male:	5
Female:	17
Total:	22

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	9
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	4
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	19
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	22

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild

AAA Contact Phone: 559-737-4660 x2362

AAA Contact Email: dlwild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc

County(ies): Kings County

Provider Contact Name: Michelle Ewert or Michael Brooks

Provider Contact Phone: (559) 733-8770

Provider Contact Email: mbrooks@centralcallegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Dayna Wild

AAA Contact Phone: 559-737-4660 x2362

AAA Contact Email: dlwild@tularehhsa.org

Provider Name: Central CA Legal Services, Inc

County(ies): Kings County

Provider Contact Name: Michelle Ewert or Michael Brooks

Provider Contact Phone: (559) 733-8770

Provider Contact Email: mbrooks@centralcallegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	2	0
H2. Advance Health Care Directives (AHCD):	5	3	3	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 22

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	5	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 86

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
03/2/10	Visalia, CA	Free Legal Service available	Rotary Participant	75	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: (559) 737-4660 x2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: (559) 733-6585

Provider Contact Email: sshena@tularehhsa.org

Total Unduplicated Client Count for Quarter: 55

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 355

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	3
65-74:	26
75-84:	21
85+:	5
Client Declined to Provide Information:	0
Total:	55

CLIENT GENDER

Male:	19
Female:	36
Total:	55

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	20
Homebound:	2
Lives Alone:	20
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	12
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	13
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CLIENT RACE

Two or More Races:	3
Caucasian:	34
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	0
Total:	55

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: (559) 737-4660 x2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: (559) 733-6585

Provider Contact Email: sshena@tularehhsa.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	5	3	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	3	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	1	6	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: (559) 737-4660 x2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: (559) 733-6585

Provider Contact Email: sshena@tularehhsa.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	24	22	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	3	0	0

TOTAL CASES OPENED IN QUARTER: 55

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
39	34	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 282

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/17/2010	Visalia	Attended PFLAG group	Lesbian/Gay Seniors & their friends/families	30	3.5
1/8/2010	Visalia	United Way Exec Comm Mtg	Referral Sources	6	1.5
1/18/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	7	2
1/22/10	Visalia	United Way Board Retreat	Referral Sources	18	7
1/21/10	Visalia	County Bar Assoc Mtg	Referral Sources	25	2
1/28/10	Visalia	Served as Mock Trial Judge	Low-income Seniors & referral sources	55	3.5
2/1/10	Visalia	Self-Help Law Collaborative Mtg	Referral Sources	8	2
2/12/10	Visalia	United Way Exec Comm Mtg	Referral Sources	5	1.5
2/18/10	Visalia	County Bar Assoc Mtg	Referral Sources	30	2
2/28/10	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	14	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone: (559) 737-4660 x2316

AAA Contact Email: tilutz@tularehhsa.org

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: (559) 733-6585

Provider Contact Email: sshena@tularehhsa.org

3/12/2010	Visalia	United Way Exec Comm Mtg	Referral Sources	6	1.5
3/15/2010	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	2
3/18/2010	Visalia	County Bar Assoc Mtg	Referral Sources	25	2
3/31/2010	Visalia	Lunch Mtg w/Immigration Atty	Referral Source	1	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/13/10	Visalia	Class: Adv Health Directive & Statutory Will	9	9	1.5
1/00/10	Lindsay	Publication in bilingual newsletter of article "Read & Understand Before You Sign"	Low-income Seniors & referral sources	900	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: 760-746-8941 x 119

Provider Contact Email: dlomayesva@calindian.or

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 135

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	9
75-84:	8
85+:	4
Client Declined to Provide Information:	0
Total:	26

CLIENT GENDER

Male:	6
Female:	20
Total:	26

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	0
Lives Alone:	15
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	26
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	0
Caucasian:	21
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	26

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: 760-746-8941 x 119

Provider Contact Email: dlomayesva@calindian.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	6	1	6	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	1	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	1	3	0	
D2. Medicare:	0	0	1	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	0	0	1	0	
F4. Other Income Maintenance:	0	0	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: 760-746-8941 x 119

Provider Contact Email: dlomayesva@calindian.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	2	0
H2. Advance Health Care Directives (AHCD):	4	1	2	0
H3. Financial Powers of Attorney:	3	2	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 26

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	16	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 135

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/17/2010	Inyo-Mono	Annual Outreach Pkt	Seniors	100	2.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara County and San Luis O

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 311

Total Cases Closed in Quarter: 268

Total Units of Service for Quarter (Unit=1 Hour): 584

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	128
65-74:	90
75-84:	65
85+:	23
Client Declined to Provide Information:	5
Total:	311

CLIENT GENDER

Male:	122
Female:	189
Total:	311

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	74
Homebound:	0
Lives Alone:	167
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	26
Rural:	32
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	96
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	42
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CLIENT RACE

Two or More Races:	1
Caucasian:	258
African American:	11
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	3
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	6
Total:	311

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara County and San Luis O

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	2	0	0
A2. Contracts/Warranties:	8	1	6	0
A3. Other Consumer/Finance:	155	7	131	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	3	0
C2. Conservatorship:	11	0	10	0
C3. Other Family:	14	1	10	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	6	30	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	0	5	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara County and San Luis O

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	2	1
G3. Other Individual Rights:	4	2	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	16	1	15	0
H3. Financial Powers of Attorney:	1	1	1	0
H4. Other Miscellaneous:	22	11	10	0

TOTAL CASES OPENED IN QUARTER: 311

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	226	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 583

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/8/2010	Paso Robles	Project Services and Elder Abuse	Facility Residents	10	2
2/9/2010	Morro Bay	Project Services, Powers of Attorney, POLST, Elder Abuse	Facility Residents	12	2
2/17/2010	Paso Robles	Project Services	Family Residents	25	2
2/24/2010	Templeton	Project Services, Powers of Attorney, POLST, Elder Abuse	Family Residents	10	2
3/9/2010	San Luis Obispo	POLST and related Elder Abuse Potential	Adult Abuse Prevention Council	20	1
3/17/2010	San Luis Obispo	Senior Legal Services Project Structure and Services	Retired Senior Volunteers	75	4
3/26/2010	Arroyo Grande	Senior Legal Services Project Structure and Services	Ocean Oaks Senior Residents	5	1.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: **joyce ellen lippman**

AAA Contact Phone: **805-925-9554**

AAA Contact Email: **seniors@kcbx.net**

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara County and San Luis O

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth, Grants & Planning

AAA Contact Phone: 805-477-7305

AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams, Esq.

Provider Contact Phone: 805-658-2266

Provider Contact Email: Msw98488@aol.com

Total Unduplicated Client Count for Quarter: 278

Total Cases Closed in Quarter: 278

Total Units of Service for Quarter (Unit=1 Hour): 527

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	99
75-84:	105
85+:	37
Client Declined to Provide Information:	0
Total:	278

CLIENT GENDER

Male:	98
Female:	180
Total:	278

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	1
Lives Alone:	141
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	54
Rural:	7
Greatest Economic Need (Minority):	76
Greatest Economic Need (Non-Minority):	82
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	67
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CLIENT RACE

Two or More Races:	6
Caucasian:	112
African American:	20
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	7
Filipino:	10
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	67
Client Declined to Provide Information:	34
Total:	278

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth, Grants & Planning

AAA Contact Phone: 805-477-7305

AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams, Esq.

Provider Contact Phone: 805-658-2266

Provider Contact Email: Msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	79	21	29	29
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	18	18	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	31	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	17	16	1	0
F2. Supplemental Security Income (SSI):	20	19	1	0
F3. Pensions/Retiree Benefits:	18	16	2	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth, Grants & Planning

AAA Contact Phone: 805-477-7305

AAA Contact Email: Christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams, Esq.

Provider Contact Phone: 805-658-2266

Provider Contact Email: Msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	21	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	59	59	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 278

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	33	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 527

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1-6-10	The Ventura in Ventura	Grey Law – Powers of Attorney	Seniors	40	4
2-3-10	Bard Center in Port Hueneme	Grey Law – Powers of Attorney	Seniors	19	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2097

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: (213) 383-4519 ext. 3007

Provider Contact Email: aharper@healthcarerights

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 201

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	17
65-74:	45
75-84:	25
85+:	10
Client Declined to Provide Information:	0
Total:	97

CLIENT GENDER

Male:	28
Female:	69
Total:	97

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	54
Homebound:	13
Lives Alone:	43
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	26
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CLIENT RACE

Two or More Races:	0
Caucasian:	63
African American:	14
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	3
Japanese:	1
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	2
Total:	97

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2097

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: (213) 383-4519 ext. 3007

Provider Contact Email: aharper@healthcarerights

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	19	4	13	0
D2. Medicare:	78	21	48	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2097

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: (213) 383-4519 ext. 3007

Provider Contact Email: aharper@healthcarerights

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 97

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
25	61	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 201

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2097

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter: 142

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 1266

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	57
75-84:	42
85+:	11
Client Declined to Provide Information:	0
Total:	142

CLIENT GENDER

Male:	36
Female:	106
Total:	142

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	59
Homebound:	1
Lives Alone:	62
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	72
Greatest Economic Need (Non-Minority):	77
Greatest Economic Need (Minority Status Unknown):	70

CLIENT ETHNICITY

Hispanic/Latino:	24
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CLIENT RACE

Two or More Races:	0
Caucasian:	93
African American:	30
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	3
Total:	142

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2097

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	25	0	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	7	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	0	0
C2. Conservatorship:	3	3	0	1
C3. Other Family:	2	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	3	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	13	0	2
E3. Other Housing:	1	2	0	1
INCOME MAINTENANCE				
F1. Social Security:	5	1	0	0
F2. Supplemental Security Income (SSI):	8	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-2097

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	12

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	22	1	0
H2. Advance Health Care Directives (AHCD):	9	3	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	5	0	0

TOTAL CASES OPENED IN QUARTER: 159

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	3	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1266

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/19/10	Los Angeles	Kinship Care Issues	seniors	20	2
02/02/10	Los Angeles	ID Theft	seniors	100	2
02/11/10	Los Angeles	BTLS Overview	seniors	75	2
03/24/10	Los Angeles	Public Benefits	seniors	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula mcgrew This is PSA 19 not 1

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino County

Provider Contact Name: David V. Anderson, CPA

Provider Contact Phone: (951) 368-2536

Provider Contact Email: danderson@icls.org

Total Unduplicated Client Count for Quarter: 297

Total Cases Closed in Quarter: 286

Total Units of Service for Quarter (Unit=1 Hour): 1611

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	86
65-74:	108
75-84:	80
85+:	23
Client Declined to Provide Information:	0
Total:	297

CLIENT GENDER

Male:	105
Female:	192
Total:	297

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	7
Lives Alone:	128
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	10
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	57
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CLIENT RACE

Two or More Races:	16
Caucasian:	238
African American:	29
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	5
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
Total:	297

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula mcgrew This is PSA 19 not 1

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino County

Provider Contact Name: David V. Anderson, CPA

Provider Contact Phone: (951) 368-2536

Provider Contact Email: danderson@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	59	38	9	0
A2. Contracts/Warranties:	24	15	5	1
A3. Other Consumer/Finance:	10	8	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	2	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18	9	2	1
C2. Conservatorship:	7	7	0	0
C3. Other Family:	7	4	1	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	12	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	4	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	45	10	7	11
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	14	5	1
E3. Other Housing:	13	5	2	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula mcgrew This is PSA 19 not 1

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino County

Provider Contact Name: David V. Anderson, CPA

Provider Contact Phone: (951) 368-2536

Provider Contact Email: danderson@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	4	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	60	21	45	0
H2. Advance Health Care Directives (AHCD):	21	4	10	0
H3. Financial Powers of Attorney:	18	3	9	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 346

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
172	97	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1231

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/24/10	Dept. Aging and Adult Services	Presentation on ICLS	SB County Ombudspersons	30	7.2
03/18/10	Apple Valley Senior Center	Senior Outreach	Seniors	10	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeannette Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services Inc.

County(ies): Riverside

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 103

Total Units of Service for Quarter (Unit=1 Hour): 740

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	60
75-84:	37
85+:	14
Client Declined to Provide Information:	0
Total:	137

CLIENT GENDER

Male:	46
Female:	91
Total:	137

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	1
Lives Alone:	63
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	34
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	24
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CLIENT RACE

Two or More Races:	0
Caucasian:	90
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	137

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeannette Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services Inc.

County(ies): Riverside

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	29	27	1	0
A2. Contracts/Warranties:	10	5	0	1
A3. Other Consumer/Finance:	6	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	14	3	2	1
D2. Medicare:	4	2	1	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	6	4	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	3	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	6	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	6	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeannette Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services Inc.

County(ies): Riverside

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	4	8	0
H2. Advance Health Care Directives (AHCD):	6	1	3	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	3	1	0	0

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
72	23	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 500

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714=567-7532

AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: Bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 807

Total Cases Closed in Quarter: 720

Total Units of Service for Quarter (Unit=1 Hour): 2147

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	256
65-74:	304
75-84:	191
85+:	56
Client Declined to Provide Information:	0
Total:	807

CLIENT GENDER

Male:	322
Female:	485
Total:	807

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	265
Homebound:	0
Lives Alone:	528
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	122
Rural:	0
Greatest Economic Need (Minority):	60
Greatest Economic Need (Non-Minority):	176
Greatest Economic Need (Minority Status Unknown):	53

CLIENT ETHNICITY

Hispanic/Latino:	154
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CLIENT RACE

Two or More Races:	72
Caucasian:	556
African American:	37
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	3
Filipino:	8
Japanese:	6
Korean:	20
Laotian:	0
Vietnamese:	45
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	52
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	807

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: Bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	219	158	42	2
A2. Contracts/Warranties:	21	15	0	0
A3. Other Consumer/Finance:	15	14	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	35	22	6	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	51	36	9	1
C2. Conservatorship:	7	7	0	0
C3. Other Family:	25	21	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	17	11	11	1
D2. Medicare:	8	6	4	0
D3. Other Health/Community Based Care:	36	18	9	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	100	80	11	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	64	43	11	0
E3. Other Housing:	19	16	1	0
INCOME MAINTENANCE				
F1. Social Security:	19	19	0	0
F2. Supplemental Security Income (SSI):	39	22	6	0
F3. Pensions/Retiree Benefits:	4	2	0	0
F4. Other Income Maintenance:	13	6	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email: jack.luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: Bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	28	23	4	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	46	0	0
H2. Advance Health Care Directives (AHCD):	7	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	18	4	1

TOTAL CASES OPENED IN QUARTER: 807

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
593	120	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1890

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/19	Irvine	Law School	Students	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/11/2010	Irvine	Bankruptcy	City Residents	6	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-1392 ext. 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter: 763

Total Cases Closed in Quarter: 763

Total Units of Service for Quarter (Unit=1 Hour): 1863

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	160
65-74:	277
75-84:	240
85+:	86
Client Declined to Provide Information:	0
Total:	763

CLIENT GENDER

Male:	273
Female:	490
Total:	763

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	163
Homebound:	1
Lives Alone:	481
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	28
Rural:	0
Greatest Economic Need (Minority):	119
Greatest Economic Need (Non-Minority):	316
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	87
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CLIENT RACE

Two or More Races:	0
Caucasian:	589
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	25
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	105
Client Declined to Provide Information:	0
Total:	763

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext. 205

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	42	39	3	0
A2. Contracts/Warranties:	52	48	4	0
A3. Other Consumer/Finance:	68	58	10	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	11	10	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	28	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	10	9	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	3	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	12	12	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	51	42	9	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	1	0
E3. Other Housing:	78	65	13	0
INCOME MAINTENANCE				
F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	28	22	6	0
F3. Pensions/Retiree Benefits:	6	6	0	0
F4. Other Income Maintenance:	30	28	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext. 205

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	1	0
G3. Other Individual Rights:	65	58	7	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	182	144	38	0
H2. Advance Health Care Directives (AHCD):	11	2	9	0
H3. Financial Powers of Attorney:	39	19	20	0
H4. Other Miscellaneous:	7	7	0	0

TOTAL CASES OPENED IN QUARTER: 763

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
637	126	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1863

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/22/2010	La Mesa YMCA	Tips to Avoid a Scam, Foreclosure Fraud, Your Future Now, Stop Financial Elder Abuse	Seniors 60+	40	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/16/2010	Wesley Palms	Legal Resources on the Internet	Seniors 60+	45	1
1/7/2010	Talmadge Senior Housing	Available Legal Services, Estate Planning, EL&A General Information	Seniors 60+	10	1
3/8/2010	SD Center for the Blind	EL&A General Information and Estate Planning	Seniors 60+	10	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-1392 ext. 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

3/10/2010	SD Center for the Blind	EL&A General Information and Estate Planning	Seniors 60+	25	1
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: AAA24Director@imperialcoun

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 57

Total Units of Service for Quarter (Unit=1 Hour): 446

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	28
75-84:	18
85+:	4
Client Declined to Provide Information:	0
Total:	57

CLIENT GENDER

Male:	24
Female:	33
Total:	57

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	24
Rural:	57
Greatest Economic Need (Minority):	25
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	38
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CLIENT RACE

Two or More Races:	0
Caucasian:	17
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
Total:	57

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: AAA24Director@imperialcoun

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	
A2. Contracts/Warranties:	8	8	0	
A3. Other Consumer/Finance:	2	2	0	
EMPLOYMENT				
B1. Discrimination:	1	0	0	
B2. Other Employment:	0	0	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	
C2. Conservatorship:	0	0	0	
C3. Other Family:	0	0	0	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	
D2. Medicare:	1	1	0	
D3. Other Health/Community Based Care:	1	1	0	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	
E3. Other Housing:	2	2	0	
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	
F2. Supplemental Security Income (SSI):	4	3	1	
F3. Pensions/Retiree Benefits:	2	2	0	
F4. Other Income Maintenance:	0	0	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

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AAA Contact Email: AAA24Director@imperialcoun

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-565-1392 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	6	4	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	4	4	0	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 57

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	8	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 446

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/26/2010	Villa DeLas Flores	Senior Legal Services program criteria, Wills/Estate Planning, POA's, AHCD's as well as Living Trusts and basic Conservatorship information	Alzheimer's Support Group	9	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: somapun.pongquan@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 117

Total Units of Service for Quarter (Unit=1 Hour): 2311

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	38
75-84:	24
85+:	19
Client Declined to Provide Information:	0
Total:	90

CLIENT GENDER

Male:	25
Female:	65
Total:	90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	2
Lives Alone:	39
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	15
Rural:	0
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	44

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	33
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
Total:	90

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: somapun.pongquan@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	15	0	
A2. Contracts/Warranties:	1	0	0	
A3. Other Consumer/Finance:	1	1	3	
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	0	1	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	
C2. Conservatorship:	1	1	1	
C3. Other Family:	0	0	0	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	0	
D2. Medicare:	0	0	0	
D3. Other Health/Community Based Care:	5	5	1	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	1	
E3. Other Housing:	0	1	0	
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	
F2. Supplemental Security Income (SSI):	5	2	1	
F3. Pensions/Retiree Benefits:	1	0	0	
F4. Other Income Maintenance:	1	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: somapun.pongquan@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	3	2	41

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	8	2	0
H2. Advance Health Care Directives (AHCD):	3	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	5	0	0

TOTAL CASES OPENED IN QUARTER: 98

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	12	42

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2311

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/19/10	Los Angeles	Kinship Care Issues	Seniors	20	2
2/2/10	Los Angeles	ID Theft	Seniors	100	2
2/11/10	Los Angeles	BTLS Overview	Seniors	75	2
3/24/10	Los Angeles	Public Benefits	Seniors	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone: 707-463-7775

AAA Contact Email: houckl@co.mendocino.ca.us

Provider Name: Senior Law Project, Inc

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone:

Provider Contact Email: noraj@seniorlawproject.o

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 320

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	51
75-84:	25
85+:	32
Client Declined to Provide Information:	0
Total:	133

CLIENT GENDER

Male:	41
Female:	92
Total:	133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	3
Lives Alone:	78
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	2
Rural:	77
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	62
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	6
Caucasian:	125
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	133

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone: 707-463-7775

AAA Contact Email: houckl@co.mendocino.ca.us

Provider Name: Senior Law Project, Inc

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone:

Provider Contact Email: noraj@seniorlawproject.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	16	2	0
A2. Contracts/Warranties:	5	5	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	1
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	9	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	16	0	2
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	20	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	33	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	5	4	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone: 707-463-7775

AAA Contact Email: houckl@co.mendocino.ca.us

Provider Name: Senior Law Project, Inc

County(ies): Lake and Mendocino Counties

Provider Contact Name: Nora Johnson

Provider Contact Phone:

Provider Contact Email: noraj@seniorlawproject.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	11	0	1
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	4	2	2	0
H3. Financial Powers of Attorney:	10	7	3	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 175

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
158	11	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 283

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/14/10	Ukiah	MDT	Elders/Disabled	6	3
1/27/10	Lakeport	IHSS	Elders/Disabled	1500	2
2/3/10	Ukiah	IHSS	Elders/Disabled	1500	3
2/11/10	Ukiah	MDT	Elders/Disabled	6	2
3/3/10	Ukiah	IHSS	Elders/Disabled	1500	3
3/11/10	Ukiah	MDT	Elders/Disabled	6	2
3/16/10	Lakeport	MDT	Elders/Disabled	6	2
3/24/10	Lakeport	IHSS	Elders/Disabled	1500	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: **Loretta Houck**

AAA Contact Phone: **707-463-7775**

AAA Contact Email: **houckl@co.mendocino.ca.us**

Provider Name: Senior Law Project, Inc

County(ies): Lake and Mendocino Counties

Provider Contact Name: **Nora Johnson**

Provider Contact Phone:

Provider Contact Email: **noraj@seniorlawproject.o**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter: 320

Total Cases Closed in Quarter: 307

Total Units of Service for Quarter (Unit=1 Hour): 746

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	80
75-84:	60
85+:	41
Client Declined to Provide Information:	94
Total:	320

CLIENT GENDER

Male:	71
Female:	249
Total:	320

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	12
Lives Alone:	72
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	1
Rural:	82
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	69
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	310
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	6
Total:	320

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	17	0	0
A2. Contracts/Warranties:	6	2	0	0
A3. Other Consumer/Finance:	19	15	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	7	5	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	32	25	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	10	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	5	0	0
E3. Other Housing:	13	9	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	0	0	0
F2. Supplemental Security Income (SSI):	8	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	11	11	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	89	54	24	0
H2. Advance Health Care Directives (AHCD):	42	22	7	0
H3. Financial Powers of Attorney:	43	21	4	0
H4. Other Miscellaneous:	47	58	2	0

TOTAL CASES OPENED IN QUARTER: 378

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
266	41	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 746

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/5, 2/2, 2/19	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	6
1/19, 2/16, 3/16	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	6	5.5
1/11, 2/15, 2/19	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	9	11
1/21, 2/18, 3/16	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	11	12
Offered 1/2, 2/18, 3/16	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	100	1
3/8	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	3	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): Sonoma

Provider Contact Name: Barbara J. Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/11/10	Santa Rosa	Survey of Legal Services in SST and COA E-Newsletter	Seniors	13000	4
1/18/10	Petaluma	Research and Develop New legal clinic at Petaluma Senior Center	Seniors	5000	2
2/3/10	Petaluma	Introduce Senior Legal Clinic at Petaluma Senior Center	Seniors	5000	2
3/31/10	Santa Rosa	Present Seminar to the public on Estate Planning at Council on Aging location	Seniors	13000	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klcsnewich@legalaidsnapa

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 44

Total Units of Service for Quarter (Unit=1 Hour): 394

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	13
75-84:	13
85+:	7
Client Declined to Provide Information:	0
Total:	38

CLIENT GENDER

Male:	11
Female:	27
Total:	38

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	1
Lives Alone:	14
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	1
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	35
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	38

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klcsnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	2	1	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	3	0	1	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klcsnewich@legalaidsnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	1	10	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	1	0

TOTAL CASES OPENED IN QUARTER: 41

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 352

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/5/10	Napa	IHSS subcommittee	IHSS providers and consumers	5	1.5
1/13/10	First Eve	Health Aging Population Initiative	Senior Service Providers	12	3
1/15/10	Napa	In Home Supportive Services	Seniors/Providers IHSS consumers	14	1
1/20/10	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	11	2.5
1/25/10	Yountville Community Center	Commission on Aging	Senior Service Providers/seniors	20	6
1/2/10	The Reserve	HD/POA Educatoin	Low Income Seniors	20	4
2/8/10	DA's Office	DA Elder Abuse Preventations Council	Senior Service Providers	16	2.5
2/10/10	Hospice of Napa Valley	Healthy Aging Population Initiative	Senior Service Providers	16	2.5
2/19/10	Hospice of Napa Valley	In Home Support Services	Seniors/Providers IHSS consumers	14	2.5
2/22/10	Laurel Manor	Commission on Aging	Senior Service Providers	15	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Aid of Napa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klcsnewich@legalaidsnapa

3/19/10	Hospice of Napa Valley	In Home Support Services	Seniors/Providers IHSS consumers	13	3
3/22/10	Calistoga	Commission on Aging	Senior Service Providers/Seniors	19	6
3/10/10	First Start	Healthy Aging Population Initiative	Senior Service Providers	15	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 42

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/5/10	Napa Senior Center	Health Fair	Senior Service Providers/Seniors	200	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 275

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	43
75-84:	23
85+:	5
Client Declined to Provide Information:	0
Total:	116

CLIENT GENDER

Male:	37
Female:	79
Total:	116

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	49
Homebound:	0
Lives Alone:	0
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	2
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	13

CLIENT ETHNICITY

Hispanic/Latino:	16
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CLIENT RACE

Two or More Races:	0
Caucasian:	28
African American:	39
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	26
Total:	116

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	16	15	1	1
A3. Other Consumer/Finance:	3	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	9	2	6	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	6	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	5	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	47	35	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	4	3	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 116

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	21	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 176

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/6/10	Vallejo Senior Center	Outreach	Seniors	4	2
2/3/10	Vallejo Senior Center	Outreach	Seniors	1	1
3/3/10	Vallejo Senior Center	Outreach	Seniors	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/20/10	Solano County	Discuss Senior Issues	FAST	10	3
2/2/10	Solano County	Discuss Senior Issues	Senior Coalition	15	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612x13

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

2/5/10	Solano County	Discuss Senior Issues	Senior Coalition	15	3
2/11/10	Solano County	Conference in Vallejo re Senior Housing	Senior RoundTable	10	2
2/25/10	Solano County	Brown Acts Training	Senior Coalition	15	3
2/25/10	Solano County	Planning Commission meeting for changes in Vallejo Plan	Housing Committee	10	2
3/5/10	Solano County	Discuss Senior Issues including Senior Abuse	Vallejo Senior Roundtable	10	3
3/17/10	Solano County	Discussion on Senior Issues	FAST	10	3
3/19/10	Solano County	Discussion on Senior Issues concerning client travel	ParaTransit committee meeting	10	2
Weekly	Vallejo LSNC Office	About 12 clienics on how to respond to Unlawful Detainer eviction paper	Solano County low income seniors facing eviction	12	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 55

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean Garlick

AAA Contact Phone: (530) 621-6251

AAA Contact Email: Linda.Dean@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana B. Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 753

Total Cases Closed in Quarter: 1104

Total Units of Service for Quarter (Unit=1 Hour): 1088

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	118
65-74:	315
75-84:	235
85+:	80
Client Declined to Provide Information:	5
Total:	753

CLIENT GENDER

Male:	318
Female:	435
Total:	753

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	123
Homebound:	18
Lives Alone:	294
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	5
Rural:	753
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	419
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	18
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CLIENT RACE

Two or More Races:	0
Caucasian:	724
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	7
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	0
Total:	753

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean Garlick

AAA Contact Phone: (530) 621-6251

AAA Contact Email: Linda.Dean@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana B. Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	42	37	5	0	
A2. Contracts/Warranties:	19	15	4	0	
A3. Other Consumer/Finance:	60	55	8	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	19	0	0	
C2. Conservatorship:	10	10	0	0	
C3. Other Family:	20	20	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	66	65	1	0	
D2. Medicare:	9	7	2	0	
D3. Other Health/Community Based Care:	16	15	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	32	23	4	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	78	70	12	0	
E3. Other Housing:	51	47	7	0	
INCOME MAINTENANCE					
F1. Social Security:	21	19	1	0	
F2. Supplemental Security Income (SSI):	5	5	0	0	
F3. Pensions/Retiree Benefits:	3	2	0	0	
F4. Other Income Maintenance:	19	18	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean Garlick

AAA Contact Phone: (530) 621-6251

AAA Contact Email: Linda.Dean@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana B. Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	43	29	13	0
G3. Other Individual Rights:	21	19	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	282	137	123	0
H2. Advance Health Care Directives (AHCD):	148	24	107	0
H3. Financial Powers of Attorney:	148	31	109	0
H4. Other Miscellaneous:	37	24	9	0

TOTAL CASES OPENED IN QUARTER: 1150

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
692	410	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1088

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/19/10	Senior Ctr.	Consumer Law and Debt	Seniors	20	4
2/16/10	Senior Ctr.	Options for Seniors Facing Foreclosure	Seniors	7	4
2/17/10	Senior Ctr.	Senior Legal Services available	Gold Country Seniors	22	4
3/2/10	Placerville Senior Center	Parkinson's Group-Tax Implications for Seniors	Seniors	20	4
3/16/10	Placerville Senior Center	Identifying/Preventing Elder Abuse	Seniors	12	4
3/20/10	Church in Placerville	Long Term Care Planning	Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance, Inc.

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: (209) 477-3814

Provider Contact Email: rcardozo@crla.org

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour): 684

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	32
75-84:	20
85+:	7
Client Declined to Provide Information:	0
Total:	91

CLIENT GENDER

Male:	28
Female:	63
Total:	91

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	0
Lives Alone:	20
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	9
Greatest Economic Need (Minority):	8
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	0
Caucasian:	80
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	91

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance, Inc.

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: (209) 477-3814

Provider Contact Email: rcardozo@crla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	4	0	1
A2. Contracts/Warranties:	3	1	3	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	4	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	3	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	0	2	0
E3. Other Housing:	5	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	0	1	0
F2. Supplemental Security Income (SSI):	6	3	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance, Inc.

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: (209) 477-3814

Provider Contact Email: rcardozo@crla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	1	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 91

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	15	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 684

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/12/2010	Modesto	Safe Banking seminar	Seniors	250	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

Total Unduplicated Client Count for Quarter: 129

Total Cases Closed in Quarter: 129

Total Units of Service for Quarter (Unit=1 Hour): 284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	53
75-84:	42
85+:	13
Client Declined to Provide Information:	0
Total:	129

CLIENT GENDER

Male:	51
Female:	78
Total:	129

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	12
Rural:	22
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	38
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CLIENT RACE

Two or More Races:	0
Caucasian:	112
African American:	12
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	129

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	8	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	3	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	17	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	0	24	0
H2. Advance Health Care Directives (AHCD):	15	0	15	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	23	6	0

TOTAL CASES OPENED IN QUARTER: 129

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	45	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 219

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: (831) 755-3425

AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 755-3425

Provider Contact Email: hurleye@co.monterey.ca.

Total Unduplicated Client Count for Quarter: 613

Total Cases Closed in Quarter: 568

Total Units of Service for Quarter (Unit=1 Hour): 2703

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	202
65-74:	200
75-84:	176
85+:	35
Client Declined to Provide Information:	0
Total:	613

CLIENT GENDER

Male:	250
Female:	363
Total:	613

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	165
Homebound:	0
Lives Alone:	224
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	124
Rural:	285
Greatest Economic Need (Minority):	79
Greatest Economic Need (Non-Minority):	116
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	179
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CLIENT RACE

Two or More Races:	0
Caucasian:	545
African American:	25
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	14
Filipino:	4
Japanese:	1
Korean:	12
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	613

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: (831) 755-3425

AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 755-3425

Provider Contact Email: hurleye@co.monterey.ca.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	75	21	7	1
A2. Contracts/Warranties:	54	16	18	1
A3. Other Consumer/Finance:	23	13	10	1
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	7	2	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	20	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	6	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	16	11	1
D2. Medicare:	20	6	12	2
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	88	66	19	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31	14	15	2
E3. Other Housing:	6	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	19	7	11	1
F2. Supplemental Security Income (SSI):	12	5	7	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	22	20	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: (831) 755-3425

AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 755-3425

Provider Contact Email: hurleye@co.monterey.ca.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	5	1	0
G2. Elder Abuse/Neglect/Exploitation:	12	9	1	2
G3. Other Individual Rights:	54	28	26	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	87	24	63	0
H2. Advance Health Care Directives (AHCD):	40	30	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	9	3	0

TOTAL CASES OPENED IN QUARTER: 632

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
323	231	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2705

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1-11-2010	Monterey Senior Center	Explanation of Program Services	Client Eligible and General Public	12	1
1-24-2010	Mont. Co. Social Serv.	Explanation of Program Services	Client Eligible and General Public	25	2
1-27-2010	Monterey College of Law	Mediation Group Representation	mediation group members	20	2
2-26-2010	Monterey Senior Center	Consumer Scam presentation	Client Eligible and General Public	30	2
2-11-2010	Meals on Wheels	Explanation of Program Services	Meals on Wheels drivers and staff	30	3
3-24-2010	Project Homeless	Explanation of Program Services	Client Eligible and General Public	50	2
3- 26-2010	Canterbury Woods, Monterey	Consumer Scam presentation	Client eligible eligible & general public	35	1.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Ethan Hurley**

AAA Contact Phone: **(831) 755-3425**

AAA Contact Email: **hurleye@co.monterey.ca.us**

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **(831) 755-3425**

Provider Contact Email: **hurleye@co.monterey.ca.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	<div>7</div>
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	<div>14</div>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 748

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	30
75-84:	35
85+:	7
Client Declined to Provide Information:	0
Total:	101

CLIENT GENDER

Male:	48
Female:	53
Total:	101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	55
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	22
Rural:	28
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	33
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CLIENT RACE

Two or More Races:	0
Caucasian:	66
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	101

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	14	6	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	7	2	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	8	2	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	4	3	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	3	3	4
G3. Other Individual Rights:	3	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	5	2	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 99

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	30	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 412

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/11/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	6	1.5
01/31/10	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	25	4
02/05/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at information booth at Adult School	Kern County Senior Population	100	1.5
02/08/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	5	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

03/02/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	10	2
03/11/10	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at collaborative meeting	Kern County Senior Population	20	4
03/23/10	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Casa Hernandez Health Fairs	Kern County Senior Population	13	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0